

Master Class Workshop 2017 Estonia



SMART pharmacist

Shaping our future:
Innovative model to drive changes in pharmacy
profession

Mike Rouse & Arijana Meštrović



Pharmae**expert**

SMART PHARMACIST MASTER CLASS

Learning objectives

- ✓ Explain how quality of education leads to the quality of services
- ✓ Identify how practitioners' competencies can be assessed and results applied to the professional development process and improving patient care
- ✓ Introduce *Continuing professional development* in pharmacy profession
- ✓ Describe the concept and suggest the forms of the pharmacist's learning portfolio
- ✓ Introduce best CPD practices and models
- ✓ Connect educational outcomes with competency development using the principle of Commitment to Change
- ✓ Design a tailored education plan for implementation of new services and competency development





Mike Rouse B. Pharm (Hons); MPS is Assistant Executive Director, Professional Affairs and Director, International Services Accreditation Council for Pharmacy Education (ACPE), Chicago, USA.

Born in Zimbabwe, Mike studied pharmacy and worked in hospital and community pharmacy before moving to the USA in 2001 to join the Accreditation Council for Pharmacy Education (ACPE). His current position is Assistant Executive Director, Professional Affairs, and Director, International Services.

Mike's primary areas of responsibility are professional affairs, strategic initiatives and projects, and international services and collaboration. He coordinated the last revision of ACPE's PharmD Standards and is a global leader in initiatives to introduce a CPD approach to lifelong learning.

Mike founded and convenes the *International Forum for Quality Assurance of Pharmacy Education* and drafted the Global Framework for Quality Assurance of Pharmacy Education, which was adopted by the International Pharmaceutical Federation (FIP) in 2008 and re-launched in 2014. Mike served on the FIP Bureau and several other boards and committees, and is Education Lead for Quality Assurance for FIP's Education Initiatives (FIP-Ed). He has been a consultant and invited speaker in more than 60 countries.



Dr sc Arijana Meštrović, MPharm has been working 14 years as a community pharmacist and she was responsible for education and competency development in the biggest pharmacy chain in Croatia. She is now independent consultant in Pharma Expert international agency, providing lectures and workshops in CPD programs for pharmacists, implementing new services in pharmacy chains and teaching *Professional Practice and Pharmaceutical Care* at universities in Croatia and Cyprus. Her Doctor's degree is in competency development in pharmacy. Representing CoDEG (*Competency Development and Evaluation Group*) she is using the Global Competency Framework and evaluating its impact on pharmaceutical care and practitioner development in European countries.

Arijana serves as member of the International Services Program Advisory Group the Accreditation Council for Pharmacy Education (ACPE, USA), Co-Chair of the FIP Programme Committee, Expert Member of Board of Pharmacy Practice at FIP, and member of PCNE (Pharmaceutical Care Network of Europe). She is collaborating with FIP/UNESCO/WHO Education Development Team in areas of Competency and Quality Assurance in Pharmacy Education. Arijana is dedicated to promote competency-based education in CPD cycle among pharmacy practitioners, so her teaching usually addresses all components of competencies – knowledge, experience and motivation.



Schedule:

- **Professionalism and excellence in pharmacy practice**
- **Quality of education leads to quality of services**
- **Pharmacist competencies assessment and development – Where to start?**
- **CPD model in pharmacy profession**
- **SMART Pharmacy model to drive changes in pharmacy profession – motivation and individual plans**
- **Best practices and CPD models**
- **Discussion and commitment to change**

- **Format:**
Lectures, interactive workshop, self – assessment, discussion